



February 7, 2023

To: All partners

From: **Amanda Santana**  
Executive Vice President of Sales & Marketing  
Viva Wyndham Resorts

Subject: Viva Wyndham Dominicus Beach- Remodeling

Dear Partners,

It is a pleasure for us to contact you to inform about some improvements that we will be making at Viva Wyndham Dominicus Beach in the coming months, always seeking to innovate our products and enhance the experience of our valued guests.

We will be working on the hotel's hydraulic network from May 2 to December 15, 2023. This work will be developing in small paths, to avoid interference with our customer's vacations.

Additionally, we will remodel our garden view bungalows in several stages to avoid inconvenience and not affect the availability of this category, starting May 2 through December 15, 2023.

Both works will be carried out from 10 am to 6 pm, to reduce any impact this may cause.

We kindly ask you to inform guests with existing reservations and update your records for future stays. We provide this information in advance, as we will not be held responsible for any complaints related to the mentioned improvements, which we made to offer the best stay to our clients.

Greetings,

A handwritten signature in blue ink, appearing to be "AS" or similar initials.

**Amanda Santana**  
Executive Vice President of Sales & Marketing  
Viva Wyndham Resorts